

Contact List

UCLA Health

Medicare
ADVANTAGE PLAN

Member Services

1-833-627-8252 (833-MAP-UCLA) (TTY 711)

October to March

7 days a week, 8am – 8pm PST

April to September

Monday – Friday, 8am – 8pm PST
(except on federal holidays)

Rx Services/Pharmacy (MedImpact)

1-800-926-3841 (TTY 711)

7 days a week, 24 hours a day

Routine Hearing Benefit (TruHearing)

1-844-547-0958 (TTY 711)

Monday – Friday, 8am – 8pm PST

For more info: truhearing.com/uclahealthma-hs

Routine Dental Benefit (Delta Dental)

1-866-760-2512 (TTY 711)

October to March

7 days a week, 5am – 8pm PST
(excluding Thanksgiving and Christmas Day)

April to September

Monday – Friday, 5am – 6pm PST

For more info: www1.deltadentalins.com/medicare/uclahealthmedicareadvantage.html

Care Concierge

For Prestige Plan members only

1-833-378-8252 (833-FST-UCLA) (TTY 711)

October to March

7 days a week, 8am – 8pm PST

April to September

Monday – Friday, 8am – 8pm PST
(except on federal holidays)

24/7 Telehealth Services (Teladoc Health)

1-800-835-2362 (TTY 711)

7 days a week, 24 hours a day

For more info: teladochealth.com

Vision Services (EyeMed)

Routine and post-cataract surgery vision benefits

1-833-918-0487 (TTY 711)

7 days a week, 5am – 5pm PST

For more info:

member.eyemedvisioncare.com/uclahealthma

Routine Transportation Benefit (Uber Health)

Schedule a ride: 1-833-627-8252 (TTY 711)

Monday – Friday, 8am – 8pm PST

Schedule a ride: 1-310-462-0300 (TTY 711)

Saturday, 8am – 2pm PST

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Routine Acupuncture and Chiropractic Benefit (WholeHealth Living)

To find a practitioner:

wholehealthliving.com/find-a-practitioner

Flex Allowance and Over-the-Counter Benefits (Smart Benefits Card &more)

1-855-263-6673 (TTY 711)

Monday – Friday, 8am – 8pm PST
(except on federal holidays)

Shop for covered over-the-counter products:
andmorehealth.com

Fitness Benefit (SilverSneakers)

For Prestige Plan members only

1-888-423-4632 (TTY 711)

Monday – Friday, 5am – 5pm PST

Member portal access:
tools.silversneakers.com

Medically Tailored Meal Kits (RxDiet)

For Prestige Plan members who qualify

1-833-918-9888 (TTY 711)

Monday – Friday, 8am – 5pm PST
Saturday, 9am – 12pm PST

For more info: rx-diet.com/ucla-health-ma

Post-Discharge Meals (RxDiet)

1-833-918-9888 (TTY 711)

Monday – Friday, 8am – 5pm PST
Saturday, 9am – 12pm PST

For more info: rx-diet.com/ucla-health-ma

Home Safety Assessment (Periscope)

For Prestige Plan members who qualify

1-833-627-8252 (833-MAP-UCLA) (TTY 711)

Monday – Friday, 8am – 8pm PST
(except on federal holidays)

In-Home Care Services (CareLinx)

1-855-327-5990 (TTY 711)

Monday – Friday, 8am – 5pm PST

For more info: carelinx.com/uclahealthma

Healthy Food Benefit (Smart Benefits Card &more)

For Prestige Plan members who qualify

1-855-263-6673 (TTY 711)

Monday – Friday, 8am – 8pm PST
(except on federal holidays)

For more info: andmorehealth.com

Online Fitness Benefit (Bold)

For Principal Plan members only

1-213-320-6946 (TTY 711)

Monday – Friday, 5am – 5pm PST

Member portal access:
agebold.com/uclahealthma

Personalized Meal Planning (RxDiet)

1-833-918-9888 (TTY 711)

Monday – Friday, 8am – 5pm PST
Saturday, 9am – 12pm PST

For more info: rx-diet.com/ucla-health-ma

Home Safety Modification Allowance (Smart Benefits Card &more)

For Prestige Plan members who qualify

1-855-263-6673 (TTY 711)

Monday – Friday, 8am – 8pm PST
(except on federal holidays)

For more info: andmorehealth.com
