

Contact List

UCLA Health

Medicare
ADVANTAGE PLAN

Member Services

1-833-627-8252 (833-MAP-UCLA) (TTY 711)

October to March

7 days a week, 8am – 8pm PST

April to September

Monday – Friday, 8am – 8pm PST
(except on federal holidays)

Care Concierge

For Prestige Plan members only

1-833-621-8252 (833-MA1-UCLA) (TTY 711)

October to March

7 days a week, 8am – 8pm PST

April to September

Monday – Friday, 8am – 8pm PST
(except on federal holidays)

Rx Services/Pharmacy (MedImpact)

1-800-926-3841 (TTY 711)

7 days a week, 24 hours a day

24/7 Nursing Hotline

1-800-742-0586 (TTY 711)

7 days a week, 24 hours a day

Routine Hearing Benefit (TruHearing)

1-844-547-0958 (TTY 711)

Monday – Friday, 8am – 8pm PST

For more info: truhearing.com/uclahealthma-hs

Vision Services (EyeMed)

Routine and post-cataract surgery vision benefits

1-833-918-0487 (TTY 711)

7 days a week, 5am – 5pm PST

Routine Dental Benefit (Delta Dental)

1-866-760-2512 (TTY 711)

October to March

7 days a week, 5am – 8pm PST

(excluding Thanksgiving and Christmas Day)

April to September

Monday – Friday, 5am – 6pm PST

Routine Transportation Benefit (Uber Health)

Schedule a ride: 1-310-462-0300 (TTY 711)

Monday – Friday, 6am – 5pm PST

Saturday, 8am – 2pm PST

(except on federal holidays)

Routine Acupuncture and Chiropractic Benefit (WholeHealth Living)

To find a practitioner:

wholehealthliving.com/find-a-practitioner

Support for Caregivers of Enrollees (CareLinx)

1-888-221-1602 (TTY 711)

Monday – Friday, 8am – 5pm PST

For more info: carelinx.com/uclahealthma

Flex Allowance and Over-the-Counter Benefits (Smart Benefits Card &more)

1-855-263-6673 (TTY 711)

Monday – Friday, 8am – 8pm PST
(except on federal holidays)

Shop for covered over-the-counter products:
andmorehealth.com/uclama

Fitness Benefit (SilverSneakers)

For Prestige Plan members only

1-888-423-4632 (TTY 711)

Monday – Friday, 5am – 5pm PST

Member portal access:
tools.silversneakers.com/account/login

Medically Tailored Meal Kits (RxDiet)

For Prestige Plan members who qualify

1-833-918-9888

Monday – Friday, 8am – 5pm PST

For more info: rx-diet.com/ucla-health-ma

Post-Discharge Meals (GA Foods)

1-866-575-2772 (TTY 711)

Monday – Friday, 5am – 5pm PST

Post-Discharge In-Home Medication Reconciliation (CareLinx)

1-888-220-6013 (TTY 711)

Monday – Friday, 8am – 5pm PST

For more info: carelinx.com/uclahealthma

Home Safety Assessment (Jukebox Health)

1-424-544-5113 (TTY 711)

Monday – Friday, 8am – 4pm PST

For more info: jukeboxhealth.com/uclahealthma

Healthy Food Benefit (Smart Benefits Card &more)

For Prestige Plan members who qualify

1-855-263-6673 (TTY 711)

Monday – Friday, 8am – 8pm PST
(except on federal holidays)

For more info: andmorehealth.com/uclama

Online Fitness Benefit (Bold)

For Principal Plan members only

1-213-320-6946 (TTY 711)

Monday – Friday, 5am – 5pm PST

Member portal access:
agebold.com/uclahealthma

Personalized Meal Planning (RxDiet)

1-833-918-9888

Monday – Friday, 8am – 5pm PST

For more info: rx-diet.com/ucla-health-ma

In-Home Care Services (CareLinx)

1-855-327-5990 (TTY 711)

Monday – Friday, 8am – 5pm PST

For more info: carelinx.com/uclahealthma

Personal Emergency Response System, PERS (Connect America)

1-800-695-6532

Monday – Friday, 5am – 5pm PST

For more info: uclahealthma.connectamerica.com

Home Safety Modification (Jukebox Health)

For Prestige Plan members who qualify

1-424-544-5113 (TTY 711)

Monday – Friday, 8am – 4pm PST

For more info: jukeboxhealth.com/uclahealthma